

Anchor Data Systems (NI) Ltd – Sales Terms & Conditions for Consumers

Updated: 1st June 2010

The following Terms and Conditions apply to your purchase of products and services. By placing your order (online, by telephone, email, fax or in person), you agree to be bound by these terms and conditions, which constitute the entire agreement between you and us regarding the products and services purchased.

In these terms and conditions, "we" and "us" means Anchor Data Systems (NI) Ltd or trading alias and "you" means the customer. You represent to us that you are at least 18 years of age and you are making the purchase for business purposes. If you are a private individual ("a consumer"), you must first approve our Terms & Conditions for Consumers before placing an order.

For pre-paid customers, an order is deemed to have been placed on the date we receive the order with full payment. For customers with credit accounts, an order is deemed to have been placed on the date our Order Acknowledgment is issued.

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1.0 General Terms

1.1 Payment

Orders are only accepted with pre-payment unless a credit account has been agreed. We accept all major credit and debit cards (online and by telephone), cheques and bank transfers or you may pay by cash/cheque at any branch of Ulster Bank in the UK.

Credit/Debit Card Charging

If you use a credit card to pay, a surcharge of 2% may be payable.

There is no surcharge for payments by Debit Card.

For online orders paid by card, the card is charged by our bank, PayPal's, and Nochex's secure automated payment processing system as soon as you enter your card payment details.

For telephone, fax and other order methods, we charge payments by credit/debit card at the time of order once we have confirmed the goods are available or once we have ordered a 'special order' item for you. For all other forms of payment, we will process the order as soon as the cleared funds have been received by us or our bank.

Credit/debit card payments for orders over £500 or for any non-UK orders will only be accepted at our discretion. We may decline to accept specific payment methods for certain transactions at our discretion.

Credit Accounts

If you are a listed PLC, a local authority, a non-profit school/college/university or a government department/agency, you may request credit account facilities subject to our payment terms and credit limits, however your first order with us must always be pre-paid. Alternatively, you may issue an official Purchase Order from which we will prepare the order for dispatch, and then release the goods once cleared payment has been received.

Currency

All payments are calculated in £Sterling.

1.2 Warranty

Online Purchases:

All hardware products are supplied with the manufacturers 12-month return-to-base warranty as a minimum (except for specific orders and sale or clearance items). Where a longer warranty period applies, this will be stated on the product profile.

Software products are supplied subject to the warranty terms of the manufacturers software license agreement and/or Anchor Data Systems (NI) Ltd maintenance agreements.

An extended parts and labour warranty, or an on-site service may be optionally available on some products. Please ask for details prior to placing your order.

1.2a Enhanced Warranty

An Enhanced Warranty from Anchor Data Systems (NI) Ltd is available on some products where the item is based in Northern Ireland (and occasionally in the UK and Ireland at our discretion) only at the time of initial purchase or - please check the Product Options. This service provides for delivery of a replacement/loan product where we have diagnosed a complete or substantial failure caused as a result of a manufacturing defect during normal use for 12-months from delivery. We will also arrange to collect the faulty item at our cost.

Physical damage to a product, water/liquid damage, mis-configuration or tampering with product settings, failure to follow the provided instructions or problems caused from abnormal use of a product are not covered. Cables, peripheral accessories and product documentation are not covered.

To qualify for a replacement, the fault must be reported to us and diagnosed by our technical team on a working day. The replacement product will be delivered once diagnosed and qualified.

In some cases where we cannot diagnose with certainty or high probability that a fault is due to a manufacturing defect, we may require a deposit to be pre-paid to the value of the delivery/collection cost and the cost of the replacement product. On receipt and inspection of the original product, we will advise whether the fault is covered and charge/refund the deposit as appropriate.

Delivery takes place Monday - Friday at anytime between the hours of 9am – 5.30pm or Saturdays between 9am – 1pm (excluding public holidays). The original product may be collected by the same driver or by a different driver.

The replacement product will be the same or similar specification equipment as the original item depending on availability of loan stock. Replacement products may not necessarily be brand new nor of the same make/model or colour.

If the fault is covered by the manufacturer's warranty, you can opt to keep the replacement item, or we will arrange to repair and return the original item to you and collect the loan item thereafter.

Replacement products are not pre-configured or programmed before dispatch, so you will need to arrange any configuration or programming that may be required. Transfer of any settings, programming information, applications programs or data from the original product to the new product is not included in the service. If you require us to perform configuration or programming on a replacement product then our standard fees may be payable and the work and replacement will occur subject to the next available time-slot in our programming schedule, which is usually 3-5 working days from receipt of required information.

If on receipt of the faulty item, we determine the fault/damage is not covered by the manufacturers warranty or the terms herein, then you will be liable for the delivery/collection costs incurred by us as well as the cost of the replacement equipment.

While we will endeavour to provide a replacement product in the timescale indicated, we are not responsible for factors outside our control including failure or delay by any courier/delivery company. In any event our liability is limited to the price you paid for the Enhanced Warranty.

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1.3 Price & Specification

Prices published on our website do not include shipping charges and do not include VAT (unless stated). For export orders, our prices do not include any local taxes and duties. See section 2.1 below for details of our shipping charges.

Prices and product specifications are subject to change without notice. The price for any item on your order will remain the agreed price regardless of any subsequent price changes we make.

We make every effort to ensure pricing and specification details on our website are correct. However, we reserve the right to decline an order where there has been a pricing/specification error, an omission, or the manufacturers specification details have changed.

For export orders, our quoted shipping charge includes the shipping cost only to the specified port or address. If you also require insurance, please specify this at the time of order. Our responsibility ends when the order arrives at the designated port. You are responsible for onward delivery and payment of any local duties, taxes or other charges imposed during customs clearance. As these duties and fees can vary and change over time, we recommend that you check on such duties or other fees before placing your order. Should you refuse delivery, you will be responsible for the return freight charges to us.

1.4 Purpose

Goods are only supplied on a trial basis at our discretion and may incur a fee.

We do not warrant the suitability of the goods for any particular purpose. You are responsible for checking the suitability of the goods for your intended use before you make a purchase. If you require a specific feature or any specific functionality from a product, please check our published specification or consult our Customer Service Team or the manufacturer and ask for written confirmation to satisfy yourself it will meet your requirements before placing your order. We cannot accept returns where you have made incorrect assumptions about the features or functionality of a product.

Many electronic products are available with optional facilities as well as a variety of interfaces (e.g. serial, parallel, USB etc) to connect to other equipment. You are responsible for checking and specifying the required interface and product options at the time of placing your order. If you are not sure, please consult our Customer Service Team before placing your order and also check with any 3rd-party you are purchasing items from to ensure compatibility. We are not responsible for any consequential loss or expenses, howsoever caused. In any event, our liability will be limited to the maximum price paid by you for your purchase.

If you wish to evaluate a product before purchase, please make a separate request for this service.

1.5 Title

All goods will remain our property until paid for in full.

1.6 VAT

For orders made from and shipped to the UK or other European Union country, VAT will be added at the prevailing rate (currently 17.5%). For non-UK orders, if you provide a valid EU VAT number, we will not add VAT to your order if it is shipped by us to an EU (non-UK) address. All orders received and shipped by us outside of the EU are VAT exempt.

A VAT invoice is issued by post to either the cardholders billing address or (for non-card payments) to the business address provided at the time of order dispatch. If you require a prior copy of the invoice or a pro-forma invoice, please contact us.

2.0 Delivery

2.1 Delivery Charges

Delivery charges are based on the weight of the consignment and the destination, and cover postage/courier-fees and packaging.

Current delivery charges for UK/Eire Mainland are available by contacting us or are shown on the product profile page.

Special shipping rates to Isle of Wight, Channel Islands, Scottish Highlands and Islands apply depending on the weight of the goods.

All international orders and deliveries outside UK & Eire (mainland) are subject to delivery charges which will be advised at the time you place your order once we know the total order weight and delivery address.

Delivery Address for Card Payments

For orders paid by credit/debit card, we will deliver only to the registered card billing address. Requests made for an alternative delivery address logged at the time of order (whether made online or by telephone or in person) are subject to subsequent verification and approval by our Accounts Manager. Where we are unable to verify a card billing address or where our bank advises us that the card billing address does not match the delivery address, we may at our discretion subsequently amend delivery to the card billing address or require payment by alternative means. We reserve the right to require documentary evidence of the card billing address and/or to place orders on hold and/or reject orders where we are unable to verify the card billing address and/or associated delivery address.

Delivery Method

Except as stated below, items are usually dispatched by Anchor staff or insured courier with computerised tracking. Packages will require a signature on delivery and may be delivered Monday to Friday between the hours of 9am and 5.30pm.

Small items may be sent by Royal Mail Special Delivery. Low-value items may be sent by 1st-class post with a certificate of posting obtained. Local deliveries may be carried out by our own drivers.

2.2 Delivery Timescales

We aim to dispatch orders within the estimated timescale indicated on the product profile or as advised by our staff, subject to stock availability. Where the product profile on our website or other communication does not state a timescale and it is not a Special Order item, we will aim to dispatch within 14 days. Although we aim to dispatch the majority of orders in the estimated time indicated, we do not guarantee such shipping dates and we will not be liable for any failure to do so. Time shall not be the essence of the contract with regard to such estimated dates.

Due to the specialist nature of the products we sell, goods may be sourced from manufacturers and distributors all over the world and be dependent on component availability, technical configuration, shipping timescales to us and customs clearance.

All shipping timescales stated on our website or issued by our staff by email, fax, in person, letter or telephone are best estimates given in good faith and may be subject to further revision. Unless otherwise stated, for items on back-order we will aim to ship the products as soon as they become available and within 28 days.

Products on our website showing availability as 'ordered on request' are Special Order items and the delivery timescale will vary depending on the specification requested and the order quantity.

The estimated shipping timescale shown on our website relates to the product in the standard specification. If you vary the standard specification by opting for additional components or alternative interfaces, colours or other alternative product attributes, then the estimate shipping timescale may also vary.

EXPRESS HANDLING SERVICE

*If you do require guaranteed dispatch within a specified time, please telephone before placing your order to ask about our **Express Handling Service** which is available for an extra fee on many of our products. In addition, a Saturday Delivery service, 9am-Delivery and Pre-Noon Delivery etc may be available for some addresses in the UK, subject to an additional delivery charge.*

If you are arranging for a third-party to setup or install equipment for you or provide training, please do not make any booking for these services until you have physically received the goods from us.

If you are opening a new store/outlet or attending an event, then order your goods in plenty of time before the store opening or event to allow time for delivery, installation, setup and staff training.

2.3 Collection of Orders

Customers may arrange to collect orders from one of our locations by prior appointment. We will contact you to let you know when your order is ready for collection. If payment is being made by credit/debit card, we will require the cardholder to attend in person with the original card and we may also require a photo ID such as a driving license or passport and a current utility bill bearing the cardholders name and address.

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2.4 Shortages & Damages

Any missing or damaged items must be reported to us within 2 working days of delivery and confirmed in writing either by fax or post or email (enquiries@AnchorData.co.uk). Claims made after this period may not be accepted.

2.5 Delivery Date

All references to “delivery” in these Terms & Conditions mean the date and time where we first attempted delivery to your address.

3.0 Cancellation & Refund Policy

3.1 Cancellation before dispatch

Once you have placed an order with us, you may cancel it prior to our shipping the item(s) subject to a cancellation charge and provided you follow the Cancellation & Returns Procedure below. However, you may not cancel if we have ordered a 'special order' item or volume quantity in for you. Where part of an order has been shipped, the shipped items may not be cancelled.

Cancellation Charge:

If you cancel your order within 28 days, we will advise and deduct the initial charges we have incurred in processing your order/payment, subject to a minimum charge of 20% of the order value and less any items already shipped and the related shipping cost.

If your order qualified for a volume or package discount, the discount amount will be adjusted accordingly based on the shipped items. The cancellation charge may be more than 20% if we have incurred time and cost in configuring or programming equipment for you or preparing designs, samples or proofs.

If payment was made by credit/debit card and we require verification of the cardholder's ID or card billing address, the Cancellation Charge will still be payable if you opt to cancel the order and refuse to provide the requested verification which we may reasonably require.

If you requested a specific delivery date for your order and it was not dispatched by the advised date, you may receive compensation or receive a refund for the additional carriage charges provided you contact us within 2 days of the original expected delivery date.

3.2 Cancellation after dispatch

UK/Eire Consumers:

If you are an individual consumer in the UK who has purchased goods for personal use and you have agreed to our Sales Terms & Conditions for Consumers prior to placing your order, then you may cancel your order in writing within 7 days of receipt of goods provided the goods are returned to us unused with all packaging and contents intact in re-sellable condition, with delivery and insurance pre-paid and returned within 14 days, and the item was not a 'special order' item we purchased in for you. We will refund the cost of your purchase within 30 days of receiving and inspecting your item, less any delivery/insurance and/or handling charges.

Business Customers:

including non-profit organisations and non-UK individuals

Goods are not supplied on a trial basis unless at our discretion. Once your order has been dispatched by us you may not cancel your order or return items unless we have made an error in the specification of the delivered goods as clearly stated by you at the time of order and the error is reported within 2 working days of delivery. For special order items, cancellation is not permitted.

If the goods are faulty, please refer to section 4 below.

If you wish to evaluate a product before purchase, please make a separate request.

3.3 Cancellation at our discretion

Exceptionally and entirely at our discretion, and subject to a 20% re-stocking fee and deduction of delivery/insurance costs and payment processing fees, we may agree to accept return of non-faulty goods provided they have not been used and they are returned with all original packaging, accessories and documentation intact, and in a suitable condition for re-sale by us at full value. Such cancellation requests must be made within 7 days of delivery.

If we accept a return at our discretion, we may offer refund of the payment (less the re-stocking fee) or a Credit Note which can be used against a further purchase valid for 90 days.

If you wish to exchange goods, you will need to place a separate order for the replacement item. The existing item may qualify for return and part-refund or credit subject to the terms above.

3.4 Cancellation & Returns Procedure

- All cancellation requests must first be made by telephone during our business hours:-

Telephone:

UK (& Northern Ireland) 028 9074 0315 (Intl +44 28 9074 0315)

- You must then confirm the cancellation request in writing within 7 days of advising us by telephone. Our written contact details are as follows:-

Fax:

028 9035 1531 (Intl +44 28 9035 1531)

Email:

enquiries@AnchorData.co.uk

Post:

See section 6.1 below.

- If goods have not been dispatched yet:
We will write back to you within 7 days of your written cancellation request either accepting the cancellation or advising the reason why the order may not be cancelled. Where a cancelled order has been paid for, the refund payment will be processed, less our cancellation charges, in accordance with section 3.5 below.
- If goods have already been dispatched:
We will issue a Returns Authorisation (R.A.) Number in writing/email or advise the reason for refusing a cancellation request. Items returned to us without a valid R.A. number will not be our responsibility and may be subject to storage and/or return charges.

If opened, the goods must be carefully re-packed in the original packaging with all accessories and documentation. Our return address will be provided to you, which should be clearly written on an address label on the outer packaging.

Please do not write on the box or packaging - use an address label.

Our R.A. number must be written by you clearly on the address label stuck to the outside of the package(s).

You must return the goods within 7 days of the RA number being issued and at your own cost with delivery/insurance pre-paid. If you wish to use our courier collection service, please contact us for pricing and to make payment.

Once we receive and examine the item, we will determine whether to accept the return and advise you within 7 days. Receipt of any item by us does not imply we have accepted a return.

For accepted returns, we will process a refund after receipt and satisfactory inspection of returned goods and after deduction of any applicable shipping, handling and re-stocking charges, in accordance with section 3.5 below.

For returns which are not accepted by us (eg. items missing, damaged, used) you are responsible for either collecting the item from us or paying for the cost of our returning it to you. Rejected returns not collected or return-delivery not paid for within 28 days may be subject to storage charges and/or disposal.

3.5 Refunds Procedure

Where a refund has been agreed by us, it will be processed as follows:

(a) We may require written acknowledgment of the charges referred to in section 3.1 before agreeing to make a refund. Where payment was made by credit/debit card, we may also require signed confirmation from the cardholder that the refunded amount, or any portion thereof, has not and will not be duplicately re-claimed via the card issuing bank.

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(b) Credit/debit card refund payments will only be made to the same card used for purchase. Payments made by cash, bank transfer or cheque will be refunded by £Sterling cheque payable to the customer and mailed to the billing address.

(c) Refund payments will be issued within 30 days of us agreeing to make a refund and of receiving any required written acknowledgments referred to in paragraph (a) above.

4.0 Faulty Goods

In the unlikely event of your item having a genuine fault, our policy for faulty items is given below (provided you have complied with the agreed payment terms). In all cases, please follow the procedure at paragraph 4.5 for reporting faults and returning faulty goods.

4.1 **If it is dead on arrival or damaged in transit from us to you:-**

We will arrange for a replacement (subject to stock availability) or refund, at our discretion, if this is reported to us within 7 working days of delivery. You should report dead arrivals to us by telephone during our business hours and confirm in writing (by fax, post or email) within 2 working days thereafter.

4.2 **If the item develops a manufacturing fault within 30 days of delivery**

We will provide either a brand new replacement or a refund at our discretion, provided the original item is returned to us with all packaging, documentation and accessories intact and the product has been used for its intended purpose in accordance with the instructions and specification. We may first require the item to be returned to us (complete with all accessories and packaging) for inspection.

4.3 **If the item develops a manufacturing fault after 30 days and within the manufacturers warranty period**

We will arrange for the item to be repaired by the manufacturer or a competent service centre. You will need to return the item to us (with delivery and insurance pre-paid). We will then return the repaired item or a substitute as-new item to you. We do not guarantee to repair or replace any faulty item within any particular timescale, except to endeavour to do so as fast as reasonably possible.

If an item has to be returned to the manufacturer, it may take some extra time if they are outside the UK or if replacement components need to be sourced. Loan equipment can be rented for the duration of any repair, subject to availability of stock and payment of the hire fee and deposit. Please ask for further details of this service.

4.4 **After the warranty period or returns not covered by warranty criteria**

We can still arrange for extended cover/repairs either by ourselves or by an authorised service centre, but you will be responsible for the cost of cover/repairs, and the shipping charges each way. We will provide you with an estimate on receipt of the item, for which there is a minimum non-returnable £40 handling charge.

4.5 **Procedure for returning goods and returning faulty goods**

- All reports for faulty goods must be made by telephone during our business hours:-

Telephone:

UK (Northern Ireland) 028 9074 0315 Intl +44 28 9074 0315

- The call will be logged by an operator. Our service staff will then seek to establish the nature of the fault and try to resolve it by telephone/email. If we deem the fault cannot be resolved by telephone/email, then we will authorise for the item to be returned to us. If we deem the item is not faulty, we will provide you with an explanation of how we reached this conclusion.
- You may also email us and one of our service staff will then contact you for resolution.
- For items diagnosed as faulty, we will issue a Returns Authorisation (R.A.) Number in writing/email. Items returned to us without a valid R.A. number will not be our responsibility and may be subject to storage and/or return charges. We may refuse to accept an item if our valid R.A. number is not clearly marked on the address label on the outside of the packaging.
- You must carefully pack the faulty item, with the original packaging, cables, accessories and documentation. Our return address will be provided to you, which should be clearly written on an address label on the outer packaging.

Please do not write on the box or packaging - use an address label.

- **Our R.A. number must be written by you clearly on the address label on the outside of the package(s).**

You must return the goods within 7 days of the RA number being issued. For faults diagnosed by us as manufacturing faults occurring within 30 days of delivery in the UK/Eire mainland, we will collect the item at our cost with our courier collection service. For other faults, you must return the item at your own cost with delivery/insurance pre-paid. If you wish to use our courier collection service, please contact us for pricing and to make payment.

4.6 **Additional Returns Terms**

We do not typically supply items on a trial basis. Once a package is dispatched, we cannot issue a Returns Authorisation number unless there is a genuine fault with the product. If you wish the item to perform particular functions or require a specific interface or product options, you should specify this and check beforehand that these are available by consulting our published specification and/or the manufacturer's website or by calling our sales/service department before placing your order and asking for written confirmation.

With software and similar items, we will not provide refunds. If there is a manufacturing fault with the media (e.g. CD-ROM/Dongle) we will provide a working replacement or update fix. All software will normally have a number of minor bugs or defects and these are not defined as a fault unless they result in prevention of a substantial material part of the software being used.

If an item is reported faulty and returned to us, we may make a reasonable charge to cover our costs if the item is subsequently found not to be faulty, or if the cause of the fault is your own cables, incorrect usage, incorrect configuration/programming or other software / hardware not supplied by us.

We will not process warranty returns where an item has been physically damaged (accidental or otherwise) or connected to non-standard equipment or non-standard accessories/cables/convertors not specified by the manufacturer and not supplied by us. We will also not process returns for water damaged items or items where attempts have been made to download unauthorised software, re-programming, or other form of tampering. We will not process warranty returns where the serial number on items has been erased or is not readable.

Where a refund has been agreed by us, it will be issued in accordance with section 3.5 above.

5.0 Support Services

(see Anchor Data Systems (NI) Ltd - Maintenance Terms & Conditions also)

In addition to the documentation supplied with each product and any support provided directly by the manufacturer, we will provide support FREE OF CHARGE by telephone and email on all hardware products we supply for a period of 12 months from the date of purchase, provided payment has been made in full and your account remains in good standing (all Account Customer's invoices to be paid in full within 30 days from issue). With the terms and exceptions stated below, this covers installation and configuration assistance as well as specific usage enquiries.

With software, the period of free support is detailed in the product profile of each software package.

a) Response Times

On our free support service, calls are handled within a queuing system during our business hours Monday – Friday, and Saturday. We aim to respond and resolve most straightforward queries as soon as reasonably possible. For more technical queries or where additional information is required from the manufacturer, a customer service representative will log the details of your call and then arrange for a Consultant to call you back. This will normally be within 2 business days but may take longer during very busy periods.

Whilst we will try where possible to call you back as soon as possible or during any requested timescale, we cannot undertake or guarantee to call you back at a particular time or within any specified timeframe. Calls are handled strictly within the scope of the queuing system and subject to the availability of technical staff and receipt of any support resources from the manufacturer or a third-party.

If you require faster or guaranteed response times, please ask about pricing and availability of our enhanced Support & Maintenance Contracts.

b) Fix Times

On our free support service, we do not guarantee to respond to any query or

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resolve any fault within any particular timescale, other than as soon as reasonably possible.

If you require a guaranteed response or fix time or loan/replacement equipment, please ask for details and prices for our enhanced Support & Maintenance Contracts.

c) Staff Training

Our telephone/email support service is not a substitute for staff training. While we can assist with specific queries, we cannot provide a product training course by telephone. You should always allow yourself ample time to thoroughly read through the product documentation in full. You should also set aside sufficient time to familiarise yourself and your staff with the product and its functionality. That way, you will get maximum benefit from all the features of the product and feel more confident in its usage before going live.

If you wish to arrange staff training, please ask for details and pricing on our on-site and off-site staff training sessions.

d) Configuration / Programming

Some products such as high-end cash registers and integrated EPoS systems are sophisticated products and require an experienced professional to set them up before they can be used. If you have not setup a specific product before and have not contracted experienced/qualified personnel for this purpose either, we recommend you purchase our configuration/programming service when placing your order.

Where we have offered an optional programming or configuration service as part of a product purchase at the outset or advised you to commission such service elsewhere and you have declined to purchase that service, then we will not provide free assistance for programming/configuration of that product. If you subsequently require programming / configuration by us, you will need to either return the product(s) to us at your cost and pay for the required service and/or pay for telephone support at our standard consultancy rates.

e) Going Live

Many sophisticated electronic products cannot simply be taken out of the box and plugged in for immediate use - they require setup and familiarisation. Depending on the product, this can take anything from a few minutes to a few days. You should always order your products well in advance before live usage to allow adequate time for setup and familiarisation.

We may refuse to provide free support in the following circumstances:-

- * where unreasonable or excessive use is made of our free support service where such queries could be easily resolved by consulting the manufacturers user guide
- * where 3rd-party products (including hardware, software, accessories, consumables, operating systems) not supplied by us are involved
- * where a product has been subject to mis-use, tampering or other inappropriate use
- * where the operator does not have basic computer equipment knowledge and is unable to carry out reasonable instructions in English given by telephone/email
- * where the customer does not have direct physical access to the product when speaking by telephone to our consultant
- * where the product is being attemptedly put to abnormal use

If the manufacturers documentation has been lost, we may be able to supply additional copies (subject to availability) on payment of the required fee.

Our free support service is designed as a complementary service for customers who purchase our EPoS products. We are not responsible for any consequential loss or expenses, howsoever caused, by any failure, delay or inability to provide telephone or email support.

6.0 Other

6.1 Notices

Details of Anchor Data Systems (NI) Ltd (including any trading alias or websites) are as follows:

Company Reg No: 30115, **VAT Reg No:** GB 667 7783 66

Reg Office: 54 Lisburn Road, Belfast, Co. Antrim, N. Ireland, BT9 6AF

All notices to be sent to Anchor Data Systems (NI) Ltd by mail/in-person, should be sent to:-

Anchor Data Systems (NI) Ltd

Head Office: Unit 36 North City Business Centre, Duncairn Gardens, Belfast, Co. Antrim, N. Ireland, BT15 2GG

Telephone: (UK) 028 9074 0315 (International) +44 28 9074 0315

Fax: (UK) 028 9035 1531 (International) +44 28 9035 1531

Email: enquiries@cheapcashregisters.co.uk

6.2 Trademarks

The product names mentioned in our website, emails and all documents issued by us are trademarks or registered trademarks of their respective owners.

6.3 Additional Terms

Certain products may be subject to additional terms and conditions stated in the related product section of our website. Where such additional terms are specified elsewhere on our website, they are deemed to form part of these Sales Terms & Conditions and/or our other Terms & Conditions.

6.4 Changes

We may update these Terms from time-to-time so please check back each time you place an order.